

## INDUSTRY TRACEBACK GROUP

# COMBATING ILLEGAL ROBOCALLS

## ITG BY THE NUMBERS

### THE USTELECOM-LED INDUSTRY TRACEBACK GROUP (ITG)

plays a central role in the battle against illegal robocalls. Every month companies across the wireline, wireless, VoIP, and cable industries collaborate with law enforcement to trace, source, and ultimately, stop illegal robocalls—no matter where they originate.

This effort targets illegal robocalls that prey on the vulnerable, including the elderly, and otherwise cause nuisance through our phones. The ITG traces back campaigns impersonating governments, financial institutions, utilities, tech companies, and hotels, as well as telephone denial of service attacks on hospitals and public safety networks.

Learn more at  
[Tracebacks.org](https://Tracebacks.org)

**36%**

**INCREASE**  
in completed  
tracebacks in 2021

Average  
number of monthly  
tracebacks

**INCREASED**  
**32%**

— OVER —  
**400**  
carriers  
participated

**50%**

of tracebacks identified illegal robocalls **initiated in the U.S.**

**AVERAGE NUMBER OF HOPS  
PER TRACEBACK:**

U.S. CALL

**4.7**

**VS**

NON U.S.

**5.9**

**78%** of ITG tracebacks focus on illegal impersonation campaigns targeting Social Security, law enforcement, utilities, hotels or tech companies

The DOJ, FBI, FCC, FTC, SSA, and numerous State Attorney General Offices reached out to the **ITG for data as part of their illegal robocall investigations/enforcements**

The ITG has responded to **over 100 subpoenas and civil investigative demands**

INDUSTRY  
**TRACEBACK**  
GROUP